

Tenant & Leaseholder Panel

To: Yaw Boateng (Chair)
Petra Johnson (Vice-Chair)
Marilyn Smithies, Jill Arboine, Binta Barry, Ishia Beckford, Aishnine Benjamin, Monica Binns, Peter Cooper, Teresa Cox, Susan Devonish, Neide Dias, James Fraser, James Gitau, Desmond Ojumu, Grace Osoata, David Palmer, Guy Pile-Grey, John Piper, Sharon Swaby, Jamil Tarik and Kim Wakely

Councillors Pat Clouder, Patricia Hay-Justice, Niroshan Sirisena, Louisa Woodley, Richard Chatterjee, Lynne Hale and Michael Neal

A meeting of the **Tenant & Leaseholder Panel** will be held on **Tuesday, 2 July 2019** at **6.30 pm** in **Town Hall**

JACQUELINE HARRIS BAKER
Council Solicitor and Monitoring Officer
London Borough of Croydon
Bernard Weatherill House
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www.croydon.gov.uk/meetings
Monday, 24 June 2019

THIS MEETING WILL BE WEBCAST LIVE
Click on link to view:
<https://croydon.public-i.tv/core/portal/home>

AGENDA

1. Welcome and Introductions

2. Apologies for absence

To receive any apologies for absence from any members of the Committee

3. Disclosure of Interest

Members will be asked to confirm that their Disclosure of Interest Forms are accurate and up-to-date. Any other disclosures that Members may wish to make during the meeting should be made orally. Members are reminded that unless their disclosable pecuniary interest is registered on the register of interests or is the subject of a pending notification to the Monitoring Officer, they are required to disclose relevant disclosable pecuniary interests at the meeting

4. Minutes of Previous Meeting (Pages 3 - 8)

To approve the minutes of the meeting held on 16 April 2019 as an accurate record.

5. Waste Collection & Estate Cleaning

Verbal Report from Tom Lawrence (Head of Environment and Leisure) and Veolia.

6. Maintenance of Communal Gardens and Enforcement of Tenant Gardens

Verbal Report from Sharon Murphy (Head of Tenancy and Caretaking Service)

7. Fire Safety Update

Verbal Report from Jon Robbins and Nick Coleshill (Croydon Fire Safety Team, London Fire Brigade)

8. Tenant Satisfaction Survey (STAR) (Pages 9 - 14)

Verbal Report from Chris Stock (Resident Involvement Manager)

9. Tenant Training (Pages 15 - 20)

Verbal Report from Chris Stock (Resident Involvement Manager)

10. Scrutiny update

Verbal report from Yaw Boateng (Tenant Scrutiny Panel)

11. Resident Involvement Activity Report (Pages 21 - 26)

This report is attached for information only.

12. Feedback

- a) London Tenants' Federation - Jamil Tarik
- b) ARCH - Yaw Boateng
- c) Croydon Voluntary Sector Alliance (CVSA) - Guy Pile-Grey
- d) All Ages Inter-generational update and Youth Provision and Communities Fund - Sian Foley

13. Any Other Business

14. Date of next meeting

15 October 2019 at 6:30pm in the Council Chamber, Town Hall, Katharine Street, Croydon CR0 1NX.

